

6 May, 2008

Dear Customer

**VOLUNTARY PRODUCT SAFETY RECALL
13mm HA 800 PINLOK GRAB HOOK – PWB ANCHOR Part NO. 40381
(BATCH NUMBER 7A and OA)**

PWB Anchor's records indicate that you have purchased the above product. During recent testing and Magnetic Particle Inspection of this product, a small number of hooks have been identified with a material defect that could adversely impact the performance of the hook.

In the interests of safety, PWB Anchor Limited Anchor wishes to voluntarily and immediately recall all of the above hooks with the batch number 7A and OA. Please note this recall only applied to these batches.

The hook can be identified by the following markings.

- *13 PWB HA800 on one side and 13 GRAB 40381 7A or 13 GRAB 40381 OA on the other*

The above product should be returned to PWB Anchor's Melbourne facility at 441 Grimshaw Street, Bundoora, Victoria 3083. Product to be returned should be placed on PWB Anchor's freight account with Toll Express – Marked General Freight – Account No. 101696.

If you have stocks of the above product, we ask that you cease to sell the product and return them immediately to PWB Anchor. If you have on sold the product then we request that you send this notice to your customers and that you immediately provide PWB Anchor with those customer details.

PWB Anchor apologises for the inconvenience caused by this voluntary product safety recall. Whilst we have no advice that any hook has failed in use, the performance of all products and the safety of all users of our products is of paramount importance to PWB Anchor.

Yours sincerely
PWB Anchor Limited



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